

What benefits or value is ISCO delivering?

An alternative to the conventional dig & replace method.

The Snap-Tite lining system provided a significant financial savings in comparison to the alternatives.

Product Data

π HDPE	Specs <u>Snap-Tite 32" HDPE</u>
π Large-diameter	Custom features? _____
π Snap-Tite	Application _____
π Other _____	Other details <u>36" CMP</u>

Customer Data

- Company Oregon Department of Transportation ODOT
- Can we contact the customer? Yes
 - Name Bradley Payton Title 541-523-4566
 - Department _____
 - Address _____
 - City/State/Zip Baker City, Oregon
 - Phone & FAX _____
 - E-mail address Bradley.E.Payton@odot.state.or.us Web site _____

Other Information

π What else is important to know?

Project data (for example, status, location, cost)?

ODOT was able to use their own tools and crew for installation.

Customer or contractor feedback? (Quotes or comments)

The customer expressed complete satisfaction with the entire process and end result and will continue to use Snap-Tite for upcoming projects.

Highlights?

Because of previous training received by NW Relining LLC on the installation process of Snap-Tite products, the customer was able to complete this project independently.

Field Report Worksheet

ISCO Contact	Date
π Sales representative	Name <u>Grey Langemo NW Relining LLC</u>
π Operations personnel	Phone <u>360-789-5029</u>
π Other _____	FAX _____
	E-mail <u>Grey@nwrelining.com</u>
	Location <u>Baker City, Oregon</u>

Background Information

What is the story?

What is the problem the customer was faced with?

The customer was faced with two deteriorating culverts located underneath a two way road. They would eventually fail, which could lead to a build up of water in a drainage area.

What was ISCO's solution to the problem?

ISCO's solution to the problem was to reline the culverts rather than a dig and replace method.

Is this a story about a particular type of application? If so, what is the application: industrial, geothermal, mining, waterworks, Landfill, etc.?

Crucial Department of Transportation road system.

Is the story about a trend? A new technology? An on-going issue in the marketplace? If so, what is the technology, trend or issue?

ODOT had began using Snap-Tite to reline their culverts earlier this year for other projects.

What is/was the customer's objective? How does/did ISCO help the customer meet the objective?

The customer's objective was to keep the culverts in working condition and prevent eventual failure.

ISCO's solution was to provide a lining system to meet this objective.

What is unique or unusual – about the product? the application? the situation?

Why did the customer need this project completed?

To prevent culvert failure and to keep roads in safe operating condition.